

Exhibit A

January 16, 2019 Invoice



Arise Virtual Solutions, Inc.,
Accounts Receivable
3450 Lakeside Drive, 6th floor
accountsreceivable@arise.com
Miramar FL 33027

DATE	NUMBER
16-JAN-19	38094
PURCHASE ORDER NUMBER	

BILL TO

Attn: Accounts Payable
Sears Holding Management Co.
3333 Beverly Road
Hoffman Estates IL 60179

TERMS

Due Date

60 DAYS NET

17-MAR-19

DESCRIPTION	QUANTITY	RATE	AMOUNT
Sears Tech- Call Fees Dec 4th-Jan 5th 2019	66460.1	.5080	33,761.73
Monthly Minute AHT Cap	-12161.1	.5080	-6,177.84
Incentive - Take the Lead	1	434.0000	\$434.00
SeeSupport Incentive	21	.5000	\$10.50
7 Day Resolve	1	478.5000	\$478.50
Service Level Bonus	1	551.6800	\$551.68
		TAX	TOTAL
		\$0.00	\$29,058.57